

# MASSACHUSETTS ORTHOPAEDIC ASSOCIATION

167 Washington St., Norwell MA 02061

April 14, 2009

Dear Doctor:

The Massachusetts Orthopaedic Association and the Institute for Healthcare Communication are sponsoring a special Risk Management Course that will improve your communications with your patients and reduce your liability premiums.

**The course will be conducted on Saturday, May 16<sup>th</sup> at the Massachusetts Medical Society Conference Center, 860 Winter St., Waltham MA 02451. Registration will begin at 8:00 a.m. and a full breakfast will be available. The program will begin promptly at 8:30 a.m. The cost is \$300 for MOA members and \$500 for non-members.**

"Disclosing Unanticipated Outcomes and Medical Errors," is a skill-building workshop for orthopaedic surgeons. The program will begin promptly at 8:30 with a review of the importance of effective physician-patient communication by John Blute, MD, partner at Concord Orthopaedics and a member of the MOA Board.

The balance of the workshop will be facilitated by David B. Clarke, DMin, JD, MPH, the executive director of non-profit Massachusetts Health Decisions. Mr. Clarke has a background in public health and the law and has been engaged in continuing professional education of health care professionals for almost 30 years. He has worked with staff from the Medical Society on such issues as managed care, the electronic medical record, and the Health Care Proxy.

**The course is approved for four credits in Risk Management towards license renewal. In addition, ProMutual Group will give a 5 per cent discount from the liability premium. The discount will be applied at the next policy renewal and continue for the following two years for doctors who attend the program.**

**Attendance is limited to 30 doctors and preference will be given to those who have paid their MOA annual dues. A waiting list will be established if the course is oversubscribed.**

Please respond promptly via the attached registration form. If you have any questions please contact Paul Wetzel at 781-982-8899 or by e-mail: [wetzelpaul@msn.com](mailto:wetzelpaul@msn.com).

Charles Cassidy M.D.

John W. Blute MD

President - MOA

Course Coordinator

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**REGISTRATION**

**COMMUNICATIONS RISK MANAGEMENT COURSE**

\_\_\_\_\_ Yes, I will attend the Communications Skills Course on May 16<sup>th</sup>

\_\_\_\_\_ No, I cannot attend. Please put me on the wait list for the next program.

Enclosed is my check for \_\_\_\_\_\$300 (members) \_\_\_\_\_\$500 (non-members)

Name: \_\_\_\_\_

Office: \_\_\_\_\_

Street: \_\_\_\_\_

City, & Zip Code: \_\_\_\_\_

**Check payable to: MOA**

**Mail to: 167 Washington St.**

**Norwell, MA 02061**